

*The complete solution for parcel and express mail receiving and delivery tracking inside your organization.*

## Who uses VueturaTrac Package™ (VT)?:



Mail centers, receiving departments, and distribution centers use the system to receive parcels and efficiently route every piece to the right recipient.

Using handheld scanners, VT provides full in-transit tracking of express mail, high security and high value packages, interoffice parcels, RMA items...anything that necessitates accurate tracking.

## VueturaTrac Package™:

### ✦ Cuts costs-

Customers report 400% or more three-year return on investment and the system frequently pays for itself in under a year.

### ✦ Is simple to install-

VT installs quickly and is easy to use. Staff can be trained and processing packages within one day.

### ✦ Increases efficiency-

Each receiving clerk can scan and label hundreds of parcels per hour which leads to greater productivity and less paperwork. Each Package is given an easy-to-read "License Plate" that clearly identifies the location of the recipient. This eliminates transcription and sorting errors. Tools such as Distribution Lists and Smart Routing determine the most efficient delivery plans.



### ✦ Brings 100% accountability-

VT's detailed recording of each step of the delivery process ensures that you will always know where a package is. Color graphs displaying times and activities alert you to lost or damaged items. In addition, VT provides real-time productivity monitoring and concise management reports.



### ✦ Leads to 100% recipient satisfaction-

VueturaTrac Package™ drastically reduces "Where's my package" phone calls from internal customers in three ways. First, the system always knows where a package is in the delivery process. Second, internal parties can check the status of their own packages through an easy-to-use Web browser. Finally, email notifications and package alerts keep recipients informed of package status at every step.

# Key benefits of Automating with VueturaTrac™ ...

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<i>Features</i>	<i>Benefits</i>
<b>Scans express package label barcodes</b>	Reduces data entry time, improves accuracy by eliminating data entry errors.
<b>Packages routed using employee identifiers</b>	Flexible addressing to match your organization's needs and processes.
<b>Track packages in real-time</b>	Increases customer service, accountability, security, and minimizes fraud.
<b>WebTrac Interface</b>	Eliminates customer service calls to the receiving department. Allows employees to search for and track their own packages from their desktop.
<b>Automatic E-mail Notification</b>	Recipient is aware of when their package will be delivered; this will reduce calls to the mailroom.
<b>Integration with employee databases to route packages</b>	Reduces data entry time and increases accuracy.
<b>Watches and Security Alerts</b>	Improves security by alerting processors of special handling, refusal, or any desired action.
<b>Reports</b>	View and print a limitless number of reports. These can be exported to excel, or viewed as color graphs and charts.
<b>Scalability</b>	Grows with your organization from processing dozens of packages a day to thousands.

## Capabilities

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- Electronic receipt and delivery logging.
- Portable data collectors.
- Electronic signature capture.
- Recipient email notification.
- Automatic carrier identification.
- Annotate damaged or opened packages for future reference or claims.
- "Undeliverable" handling.
- Single and multi-station network configurations.
- Special handling alerts.
- PO, RMA, and COD tracking.
- Reconcile unexpected mail.
- Internal delivery labels and reports.
- Attempted delivery recording.
- Flexible queries and reports.
- Performance and activity statistics.
- Security and data archiving.
- Scalable from 10 packages per day to thousands.

## System Requirements

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For VueturaTrac™ as a single station on a network, use PCs with a 350 MHz or faster processor and at least 128 MB of RAM running Microsoft Windows® 98, 2000, XP (client), or Microsoft Windows 2000 Professional. Hardware options include a barcode scanner, thermal label printer, and electronic scale. Some functionality may require Internet access. Please contact Vuetura for requirements in a multiple-workstation configuration.